



**User Manual
For
IOB – Credit Card Management System
CUSTOMER PORTAL**



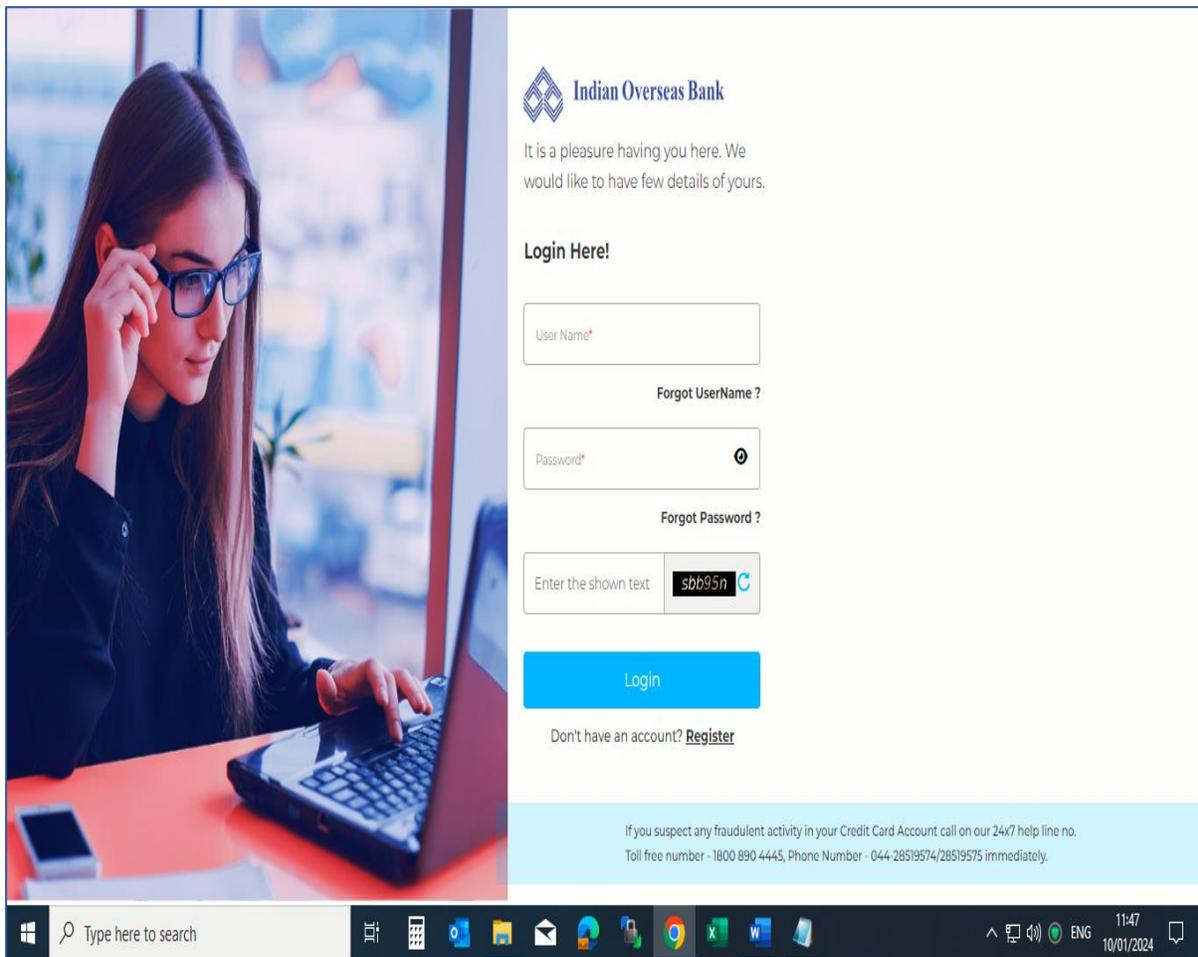
1. PURPOSE

The purpose of this document is to understand the functional flow of the CCMS Customer Portal available to the Credit card customers.

CREDIT CARD CUSTOMER PORTAL

Once the customer received the new card he/she has to visit the following URL:

Login : <https://creditcard.iob.in/>





Click [Register](#) to create login credentials.

New User Registration Form

Customer has to enter all the mandatory fields and click on the **Register button**.

Indian Overseas Bank

New User Registration Form

Card Number*

Name on Card*

Date of Birth*

Expiry Date*

Mobile Number*

Email ID*

Enter the shown text

Indian Overseas Bank

New User Registration Form

Card Number*

Name on Card*

Date of Birth*

Expiry Date*

Mobile Number*

Email ID*

1vp8n5



IOB – User Manual

After entering all fields and clicking Register the customer will receive OTP in the registered mobile.

Indian Overseas Bank

OTP

One time password (OTP) has been generated and sent on your mobile number.
This OTP is valid only for 5 minutes. Kindly enter the OTP to update the data or Re-Generate OTP.

Enter OTP

Clear Submit

[Resend OTP](#)

Type here to search 11:49 10/01/2024

Indian Overseas Bank

OTP

One time password (OTP) has been generated and sent on your mobile number.
This OTP is valid only for 5 minutes. Kindly enter the OTP to update the data or Re-Generate OTP.

.....

Clear Submit

[Resend OTP](#)

Type here to search 11:49 10/01/2024



IOB – User Manual

After entering OTP it will move on to registration page.

Indian Overseas Bank

Online New User Registration for Credit Card

Login ID*

New Password*

Confirm Password*

Reset Submit

Password Policy :
Must contains one digit from 0-9
Must contains one lowercase characters [a-z]
Must contains one uppercase characters [A-Z]
Must contains one special symbols in the list " !@#%&*"
Length at least 8 characters and maximum of 15.

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Type here to search

11:49
10/01/2024

Customer must create Login ID and Password as per the Banks' policy.

Indian Overseas Bank

Online New User Registration for Credit Card

Login ID*

Saravanan29

New Password*

Confirm Password*

Reset Submit

Password Policy :
Must contains one digit from 0-9
Must contains one lowercase characters [a-z]
Must contains one uppercase characters [A-Z]
Must contains one special symbols in the list " !@#%&*"
Length at least 8 characters and maximum of 15.

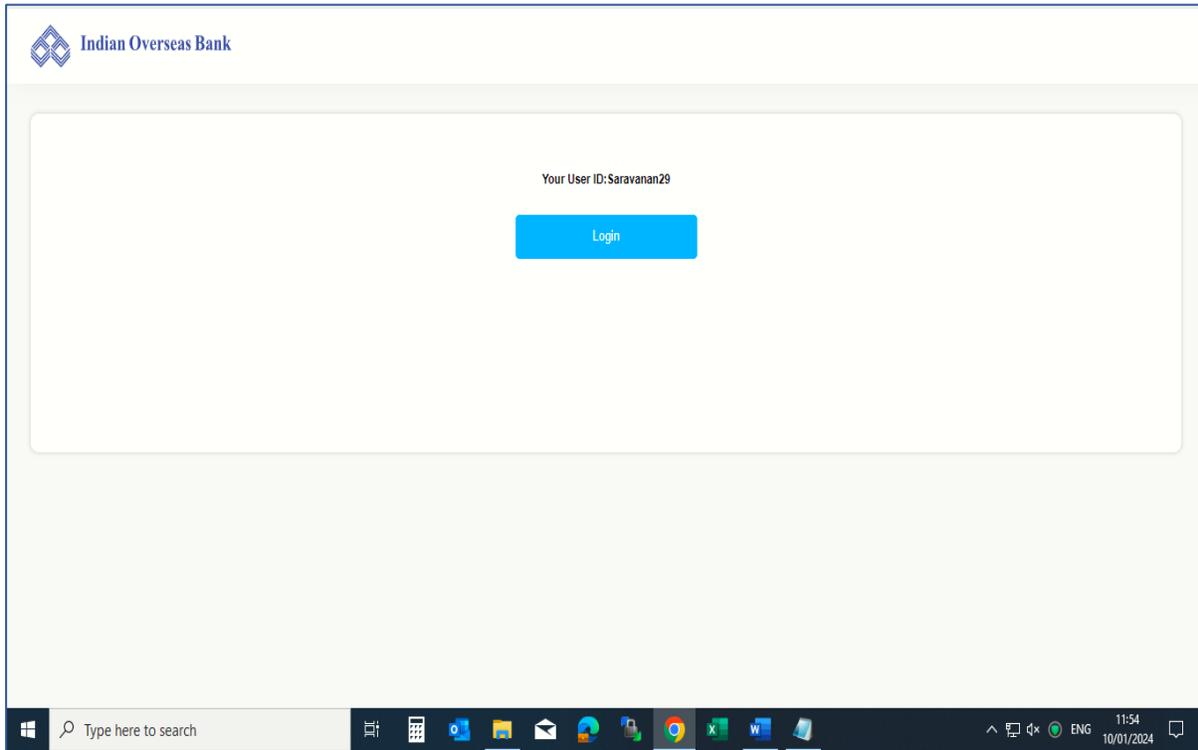
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Type here to search

11:54
10/01/2024

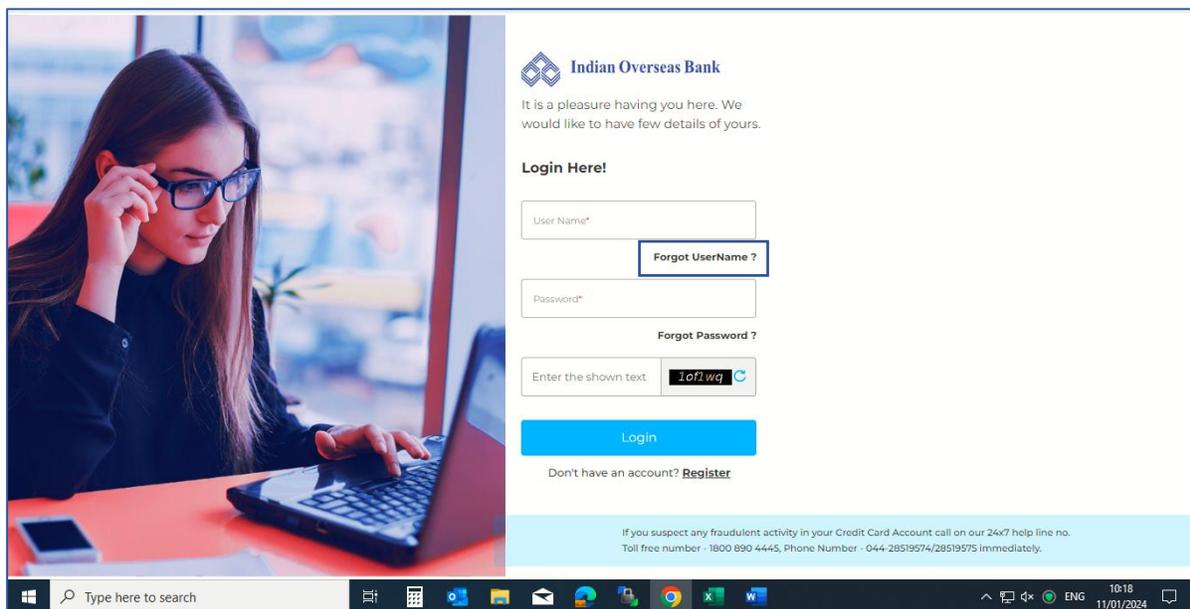


Once User Id is created following message is displayed on screen.



FORGOT USERNAME

Customer should use this link to receive the username in his registered mobile number.





IOB – User Manual

Enter all mandatory fields and click **Submit**.

Indian Overseas Bank

Forgot Login ID

Card Number* 652929020000384

Name on Card* Saravanan

Date of Birth* 29/10/1980

Expiry Date* 12/2026

Back Reset Submit

ENG IN 16:48 10/01/2024

Verify OTP

Indian Overseas Bank

OTP

One time password (OTP) has been generated and sent on your mobile number.
This OTP is valid only for 5 minutes. Kindly enter the OTP to update the data or Re-Generate OTP.

.....

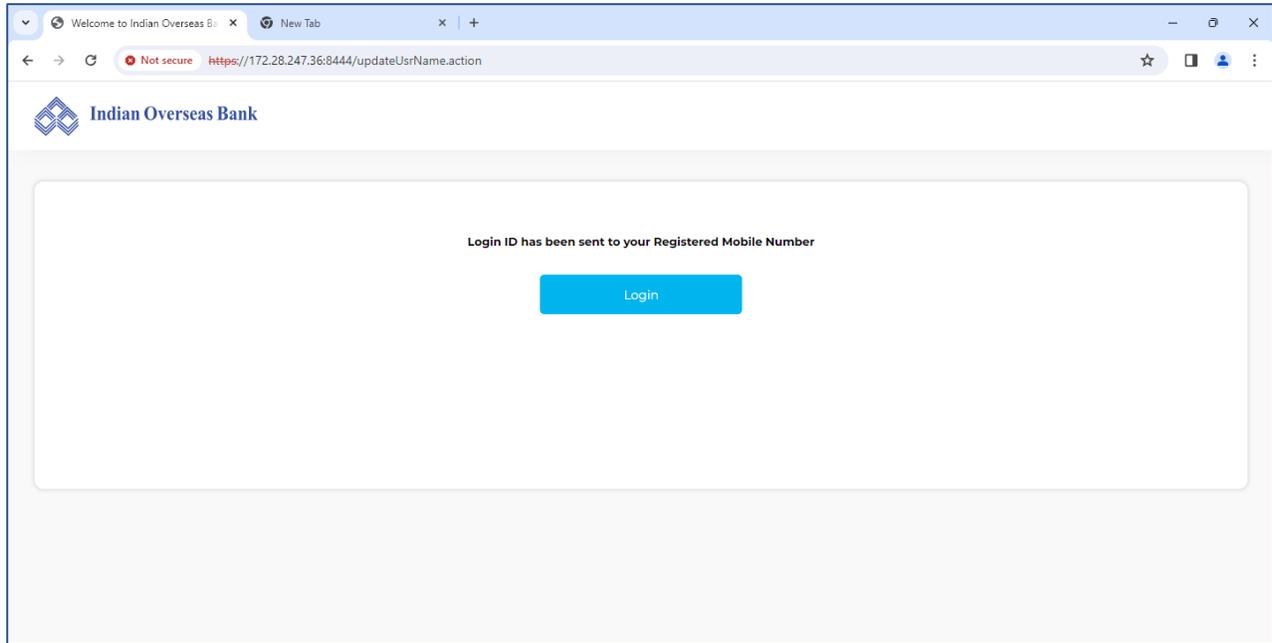
Clear Submit

[Resend OTP](#)

ENG IN 16:48 10/01/2024

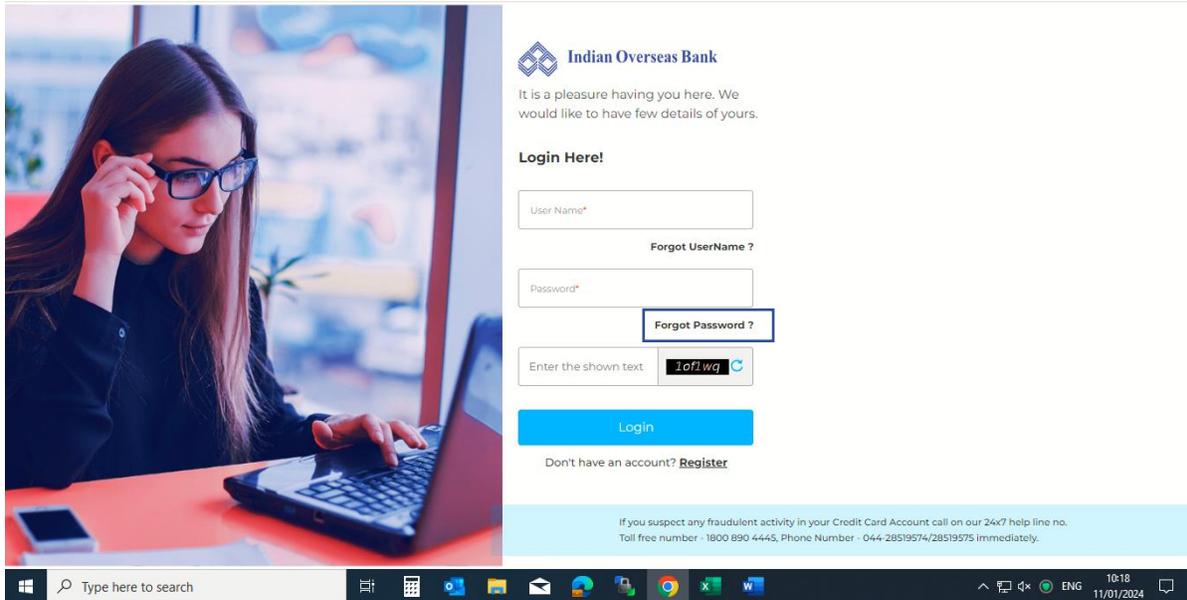


The login ID will be sent to the registered mobile number.



FORGOT PASSWORD

If customer forgets the password, then he/she should use this link to recreate a new password.





Enter all mandatory fields and click **Submit**.

Indian Overseas Bank

Forgot Password

Card Number* 6529290200000384

Name on Card* Saravanan

Date of Birth* 29/10/1980

Expiry Date* 12/2026

Back Reset Submit

Windows taskbar: 12:05 10/01/2024

Verify OTP

Indian Overseas Bank

OTP

One time password (OTP) has been generated and sent on your mobile number.
This OTP is valid only for 5 minutes. Kindly enter the OTP to update the data or Re-Generate OTP.

.....

Clear Submit

[Resend OTP](#)

Windows taskbar: 12:06 10/01/2024



After verifying OTP, it moves on to this page.
Create new password as per bank's password policy.

Indian Overseas Bank

Create Your New Password

New Password*

Confirm Password*

Password Policy :
Must contains one digit from 0-9.
Must contains one lowercase characters [a-z].
Must contains one uppercase characters [A-Z].
Must contains one special symbols in the list "!@#%*^'.
Length at least 8 characters and maximum of 15.

Reset Submit

ENG IN 12:06 10/01/2024

Password updated successfully

Indian Overseas Bank

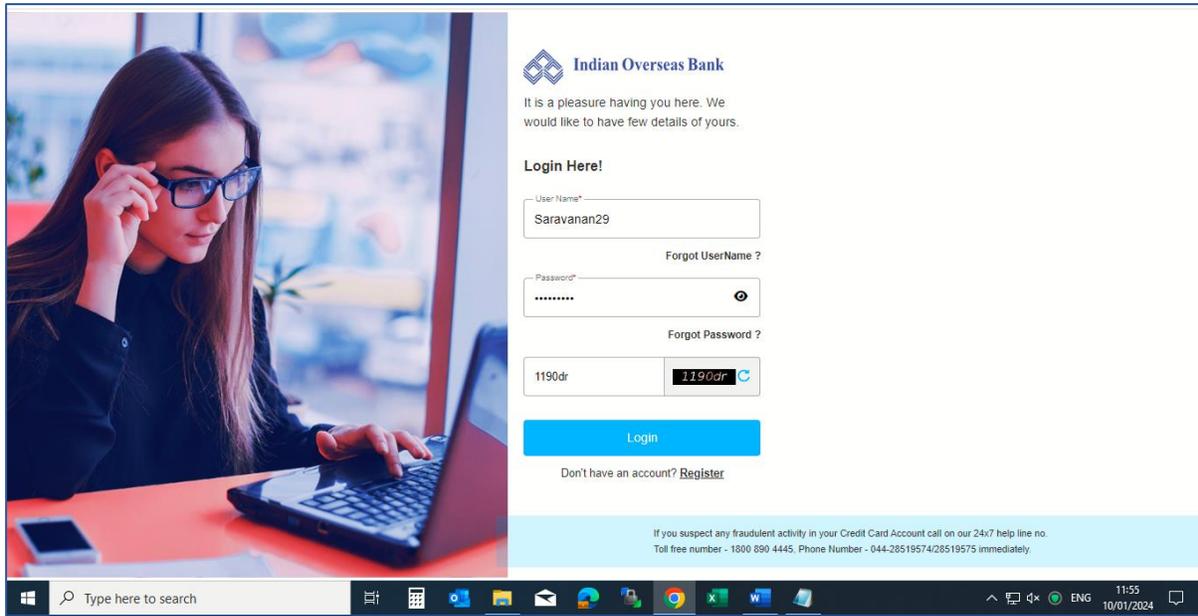
Congratulations! Your password has been updated successfully.

Login

ENG IN 12:07 10/01/2024

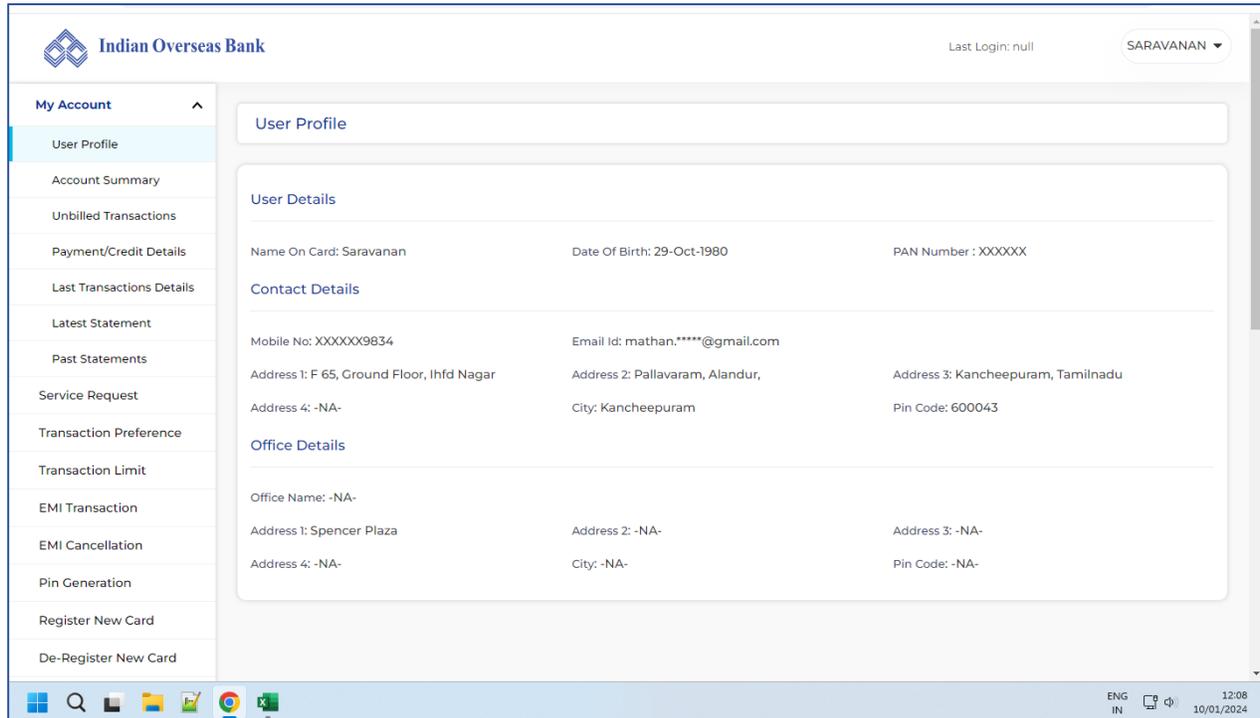


LOGIN



USER PROFILE PAGE

Basic details of the customer.





ACCOUNT SUMMARY PAGE

Summary of card and statement profile

The screenshot shows the 'Account Summary' page for a user named SARAVANAN. The page is divided into three main sections: Card Profile, Account Summary, and Statement Summary (Last Billed Data). The Card Profile section lists details such as Name On Card, Card No, Auto Debit Flag, Card Type, Bank Account Number, and Card Status. The Account Summary section provides information on Current Outstanding, Credit Limit, Available Limit, and various transaction limits and preferences. The Statement Summary section shows the last billed data, including statement dates, amounts, and due dates.

Card Profile		
Name On Card: Saravanan	Card No: 6529290200000384	Auto Debit Flag: N
Card Type: Rupay Select	Bank Account Number: -NA-	Card Status: DEACTIVATED

Account Summary		
Current Outstanding: Rs. 0	Credit Limit: Rs. 4,50,000.00	Available Limit: Rs. 450,000.00
ATM Limit: Rs. 1,80,000.00	INTL ATM Transaction: Deactivated	Dom ATM Transaction: Activated
Dom ECOM Transaction: Deactivated	Dom POS Transaction: Activated	Dom Contactless Transaction: Deactivated
INTL ECOM Transaction: Deactivated	INTL POS Transaction: Deactivated	INTL Contactless Transaction: Deactivated

Statement Summary (Last Billed Data)		
Last Statement Date: NA	Last Statement Amount: Rs.	Last Credit Date:
Last Credit Amount: Rs.	Last Debit Date: -NA-	Last Debit Amount: Rs. 0.00
Due Date: NA	Previous Balance: Rs. 0.00	Total Amount Due: Rs.
Minimum Payment Due: Rs.	Total Amount Due for the Month: Rs.	

UNBILLED TRANSACTIONS

The screenshot shows the 'Unbilled Transactions' page for a user named IOB TEST CARD ONE. The page displays a table of transactions with columns for Txn Date, Card No, Description, Amount (In Rs.), and DR/CR. The transactions listed are from 02-NOV-2023 to 04-NOV-2023, all with a card number of 462994XXXXXX8196. A note at the bottom indicates that the latest transactions will reflect after 24 hours.

Txn Date	Card No	Description	Amount (In Rs.)	DR/CR
02-NOV-2023	462994XXXXXX8196	HOTEL HOLIDAY HOME	18,150.00	DR
03-NOV-2023	462994XXXXXX8196	BSM RAJENDRA NAGAR	17,500.00	DR
03-NOV-2023	462994XXXXXX8196	THE MINT LEAF RESTAURA	18,500.00	DR
04-NOV-2023	462994XXXXXX8196	VICTORY SERVICE STATION	13,000.00	DR
04-NOV-2023	462994XXXXXX8196	HOTEL KASAU LI RE	14,500.00	DR

Note: Latest Transactions Will Reflect After 24 Hours



PAYMENT/CREDIT DETAILS

Indian Overseas Bank | Last Login: 29-Sep-2023 16:46:18 | IOB TEST CARD ONE

Payment/Credit Details

Bill Date	Cheque Date	Card Number	Description	Credit Amount (In Rs.)
10-AUG-2023	07-JAN-2023	652927XXXXXX8265	CBS TRANSFER CASE	7.40
10-JUL-2023	04-JUL-2023	652927XXXXXX8265	REV PROVISIONAL SGST RECOVERED	5,954.34
10-JUL-2023	04-JUL-2023	652927XXXXXX8265	REV PROVISIONAL CHARGES RECOVERED	66,159.30
10-JUL-2023	06-JUL-2023	652927XXXXXX8265	REV PROVISIONAL CGST RECOVERED	5,954.34
10-JUL-2023	07-JUL-2023	652927XXXXXX8265	CBS TRANSFER CASE	11.40
10-JUL-2023	08-JUL-2023	652927XXXXXX8265	REVERSAL ENTRY(CI)	36,174.58
10-JUL-2023	08-JUL-2023	652927XXXXXX8265	PAYMENT RECEIVED	76,000.00
10-AUG-2023	08-JUL-2023	652927XXXXXX8265	DI REVERSED(ONLY LIVE)	2,623.90
10-AUG-2023	02-AUG-2023	652927XXXXXX8265	REV PROVISIONAL IGST RECOVERED_ACC	400.26
10-AUG-2023	05-AUG-2023	652927XXXXXX8265	PAYMENT RECEIVED	6,000.00
10-AUG-2023	05-AUG-2023	652927XXXXXX8265	REV PROVISIONAL CHARGES RECOVERED_ACC	2,223.64

LAST TRANSACTION DETAILS

Indian Overseas Bank | Last Login: 10-Jan-2024 15:25:35 | SARAWANAN

Last Transaction Details

Select a card & Periods

Select Card: 652929XXXXXX0384 [PRIMARY] | Select Period: ---select---

- select---
- Last 10 Days Transaction
- Last 20 Days Transaction
- Last 30 Days Transaction



Indian Overseas Bank Last Login: 14-Sep-2023 11:32:31 IOB TEST CARD ONE

My Account

- User Profile
- Account Summary
- Unbilled Transactions
- Payment/Credit Details
- Last Transactions Details**
- Latest Statement
- Past Statements
- Service Request
- Transaction Preference
- Transaction Limit
- EMI Transaction
- EMI Cancellation

Last Transaction Details

Transaction Date	Card Number	Description	Amount
05-Sep-2023 19:24:11	652927XXXXXX8265	Narayanan	6000
05-Sep-2023 18:44:45	652927XXXXXX8265	Instantsettle+1	3000
05-Sep-2023 18:20:27	652927XXXXXX8265	NPCI Tester	11000
05-Sep-2023 17:25:00	652927XXXXXX8265	ISGL	25000
05-Sep-2023 17:25:00	652927XXXXXX8265	ISGL	8000
05-Sep-2023 17:25:00	652927XXXXXX8265	ISGL	10000
05-Sep-2023 17:11:27	652927XXXXXX8265	Narayanan	5000
05-Sep-2023 16:17:56	652927XXXXXX8265	Narayanan	5000
05-Sep-2023 11:20:59	652927XXXXXX8265	NPCI Tester	12000
05-Sep-2023 11:15:21	652927XXXXXX8265	NPCI Tester	10000

LATEST STATEMENT

Indian Overseas Bank Last Login: 08-Sep-2023 11:52:23 IOB TEST CARD ONE

My Account

- User Profile
- Account Summary
- Unbilled Transactions
- Payment/Credit Details
- Last Transactions Details
- Latest Statement**
- Past Statements
- Service Request
- Transaction Preference
- Transaction Limit
- EMI Transaction
- EMI Cancellation
- Pin Generation
- Register New Card

Latest Statement

Bill Date: 10-AUG-2023
Sanctioned Limit: Rs. 10,00,000.00
Total Payment Due: Rs. 50,000.00

Opening Balance: Rs. -14.99
Purchases / Other Charges: Rs. 0.00
Payments / Other Credits: Rs. 0.00

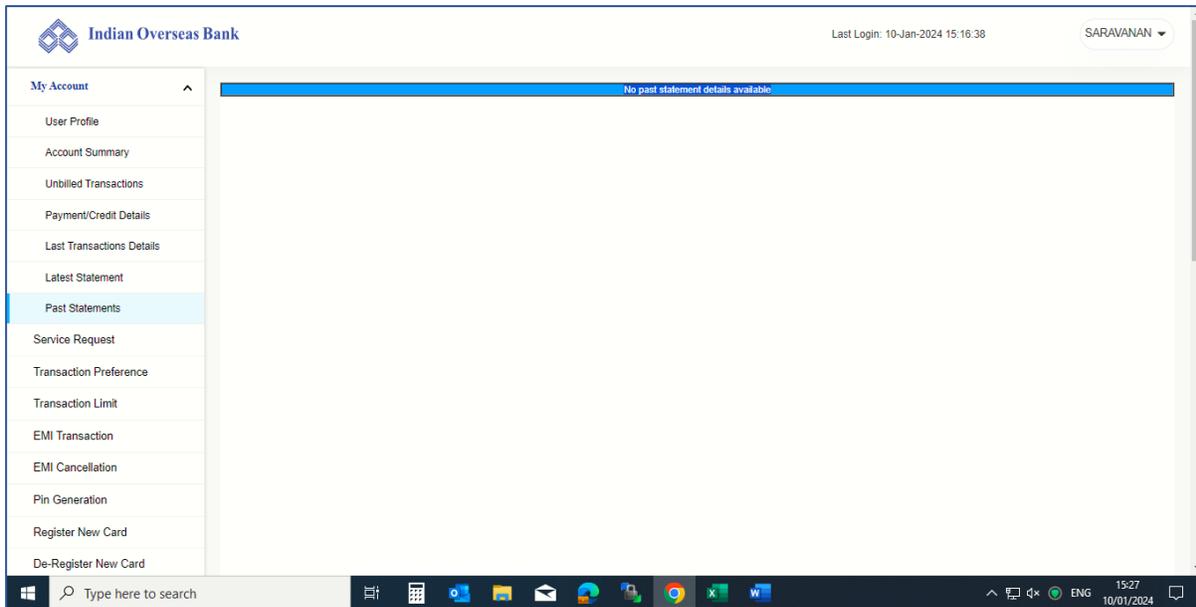
Closing Balance: Rs. 50,000.00
Min. Payment Due: Rs. 4,000.00
Payment Due Date: 15-SEP-2023

Txn Date	Card No	Description	Amount (In Rs.)	Amount
07-JAN-2023	652927XXXXXX8265	CBS TRANSFER CASE	7.40	CR
01-JUL-2023		FINANCIAL CHARGES	131.05	DR
01-JUL-2023		SGST	67.50	DR
01-JUL-2023		CGST	67.50	DR
01-JUL-2023		LATE PAYMENT CHARG	750.00	DR
02-JUL-2023	652927XXXXXX8265	PROVISIONAL CGST RECOVERED	5,954.34	DR
02-JUL-2023	652927XXXXXX8265	PROVISIONAL SGST RECOVERED	5,954.34	DR
02-JUL-2023		CGST	11.79	DR
03-JUL-2023		SGST	11.79	DR



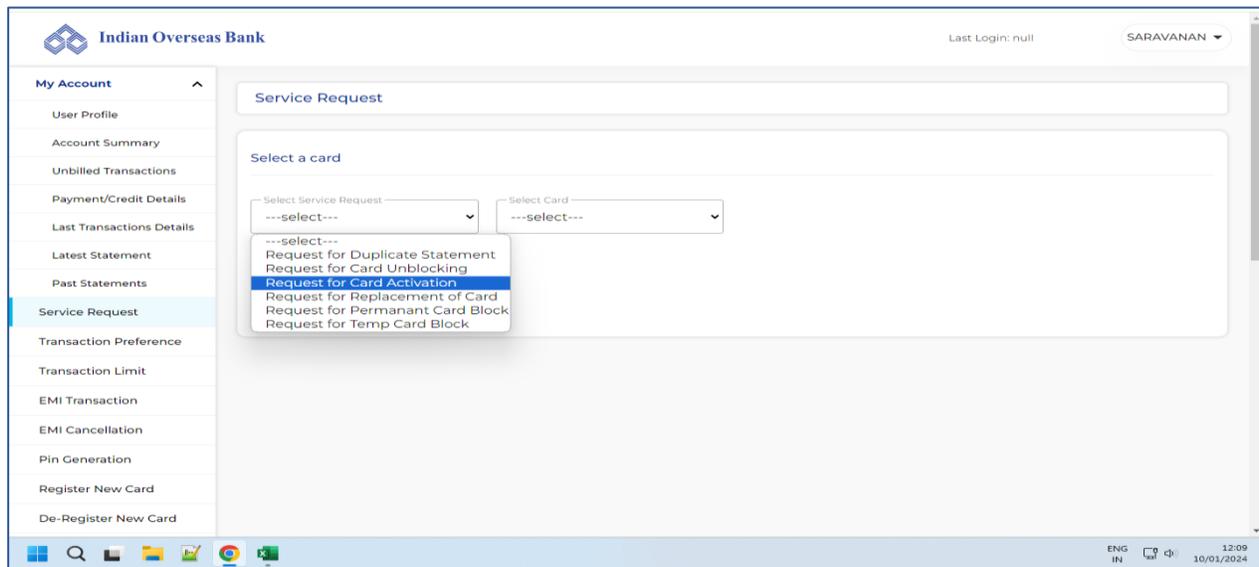
IOB – User Manual

PAST STATEMENTS



SERVICE REQUEST

Customer can request for Duplicate Statement, Card Unblocking, Card Activation, Replacement of Card, Permanent Card Block and Temp Card Block.





IOB – User Manual

Select Service Request, card click on **Submit**.

Indian Overseas Bank

Last Login: null SARAVANAN

My Account

- User Profile
- Account Summary
- Unbilled Transactions
- Payment/Credit Details
- Last Transactions Details
- Latest Statement
- Past Statements
- Service Request**
- Transaction Preference
- Transaction Limit
- EMI Transaction
- EMI Cancellation
- Pin Generation
- Register New Card
- De-Register New Card

Service Request

Select a card

Select Service Request: Request for Card Activator

Select Card: 652929XXXXXX0384

Reset Submit

ENG IN 12:09 10/01/2024

Customer will receive mobile OTP. Enter the OTP and click **Submit** to process the request.

Indian Overseas Bank

Last Login: null SARAVANAN

My Account

- User Profile
- Account Summary
- Unbilled Transactions
- Payment/Credit Details
- Last Transactions Details
- Latest Statement
- Past Statements
- Service Request**
- Transaction Preference
- Transaction Limit
- EMI Transaction
- EMI Cancellation
- Pin Generation
- Register New Card
- De-Register New Card

OTP

One time password (OTP) has been generated and sent on your mobile number.
This OTP is valid only for 5 minutes. Kindly enter the OTP to update the data or Re-Generate OTP.

.....

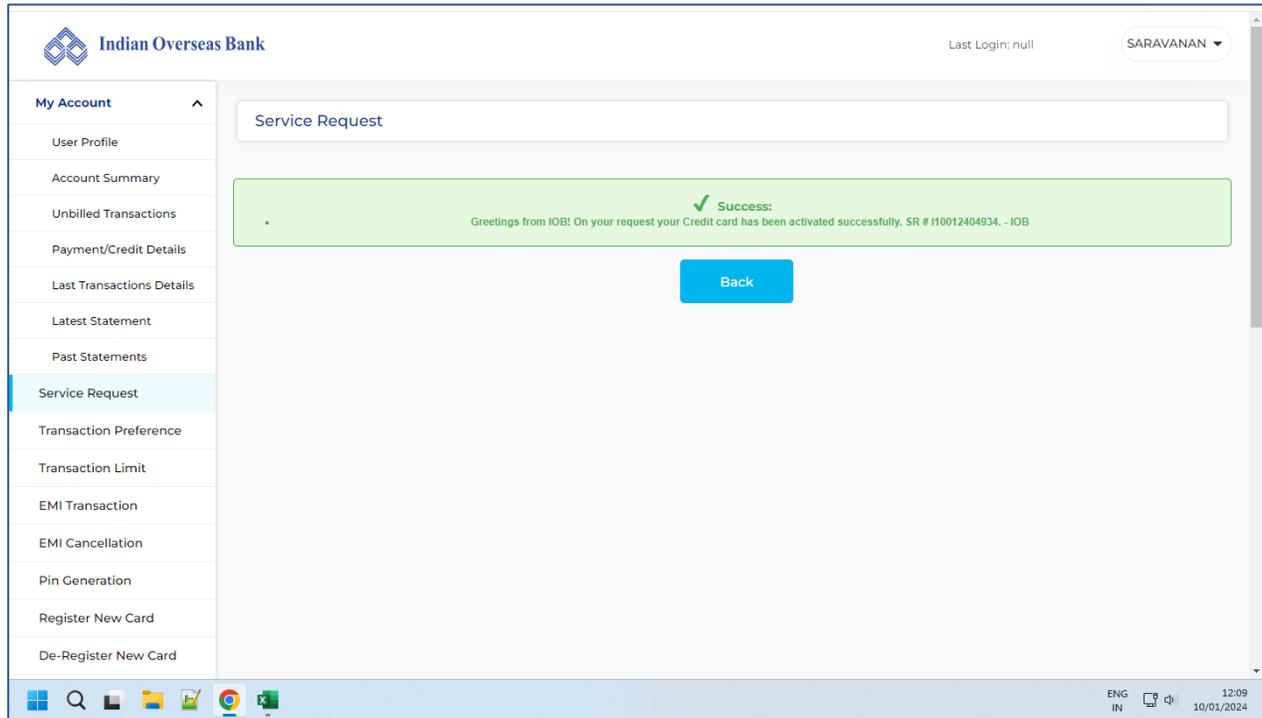
Reset Submit

[Resend OTP](#)

ENG IN 12:09 10/01/2024



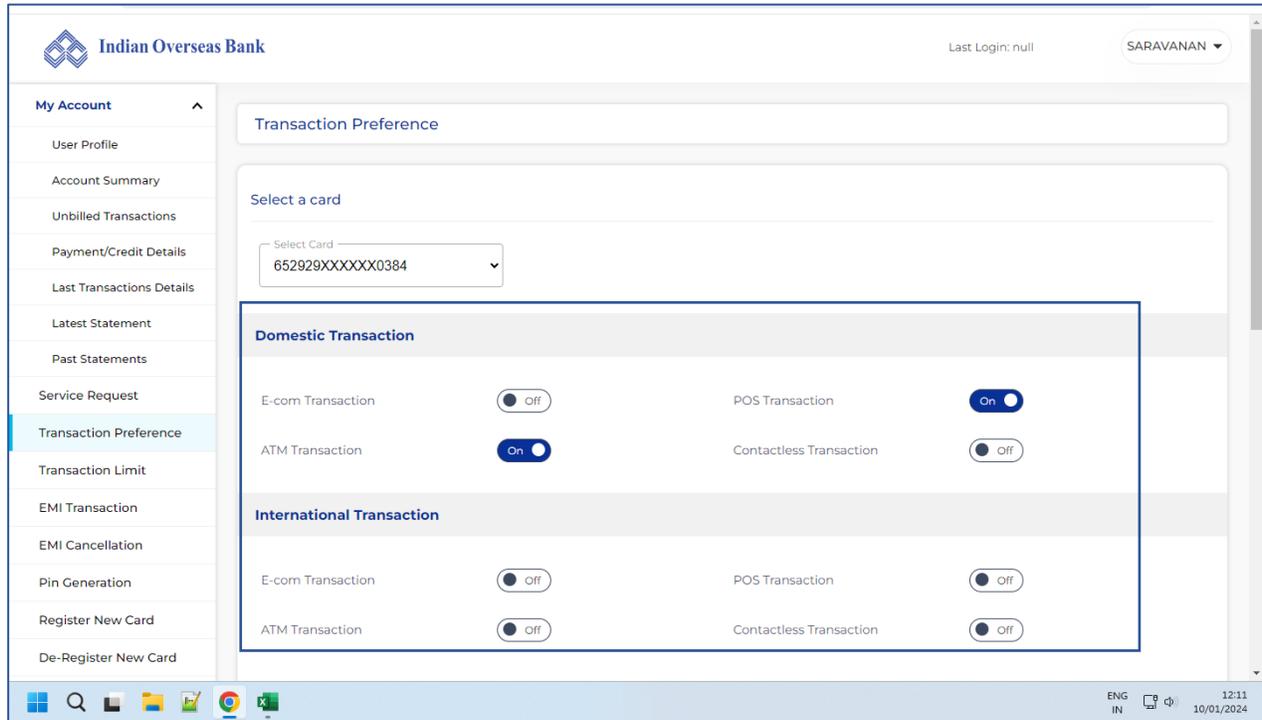
Upon successful OTP verification Success message is displayed.



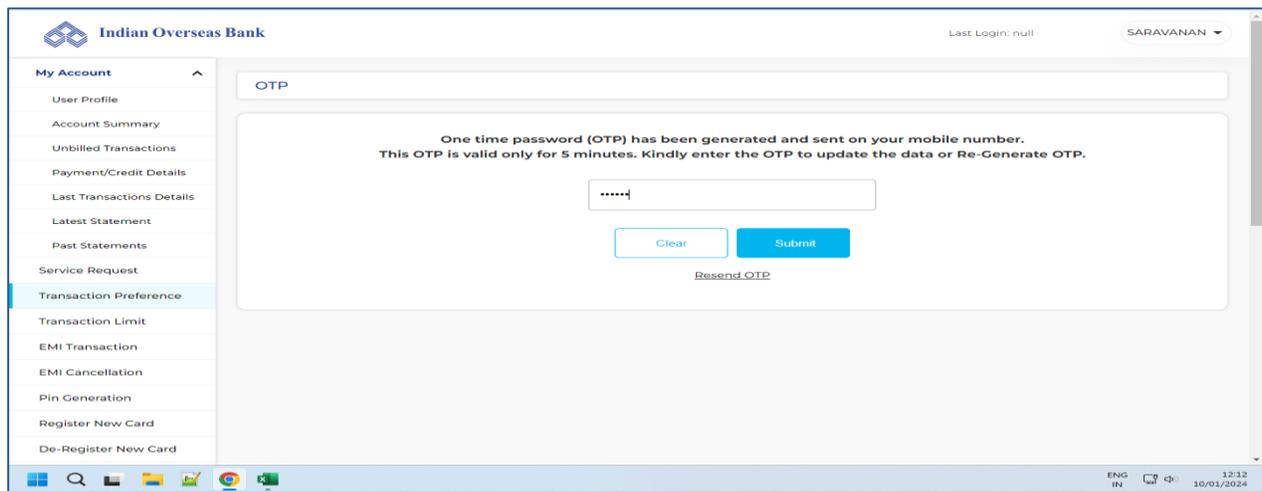


TRANSACTION PREFERENCE

Customer can activate or deactivate Domestic and International mode of transactions.

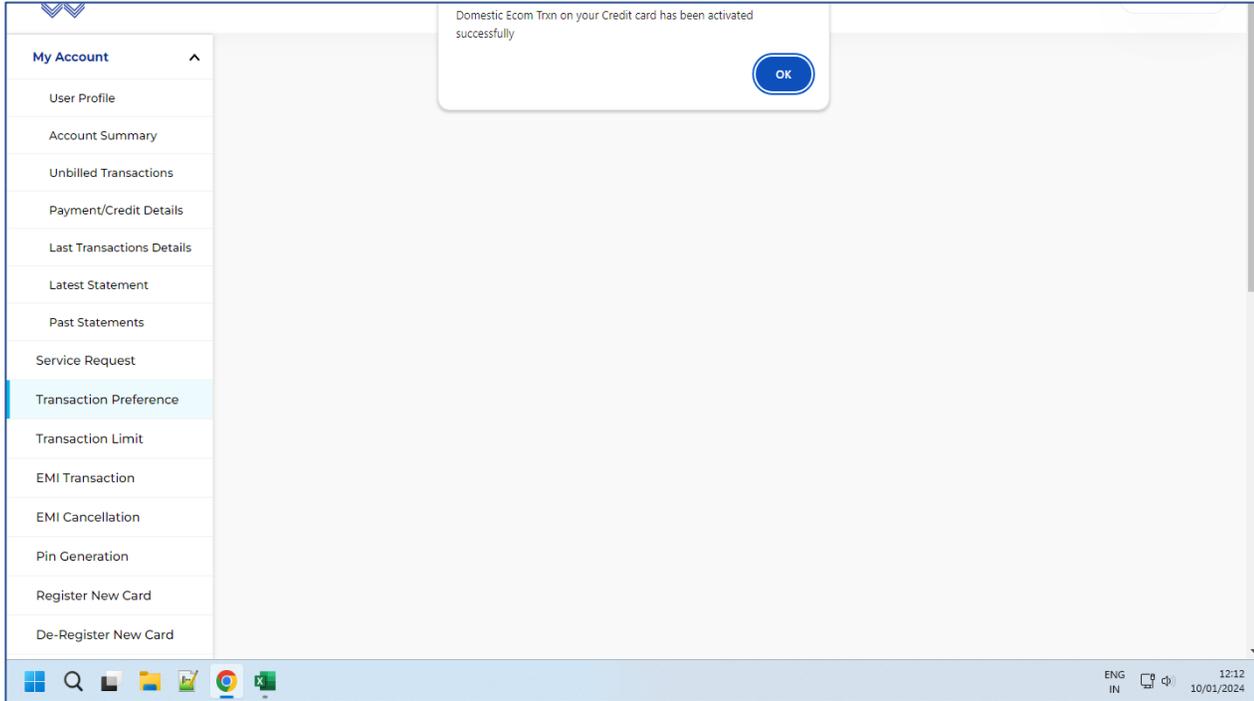


Verify OTP.

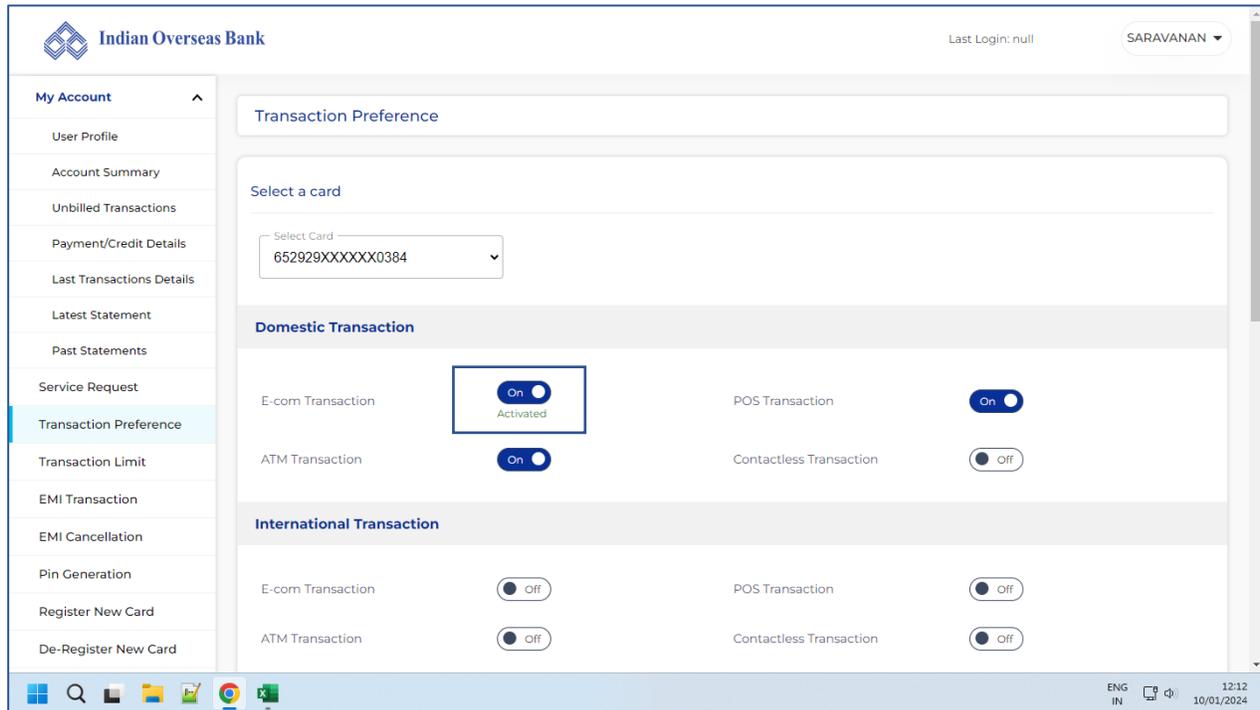




After OTP is verified success message is displayed.



Screen shows the transaction preferences as per request.





Deactivate Transaction Preference

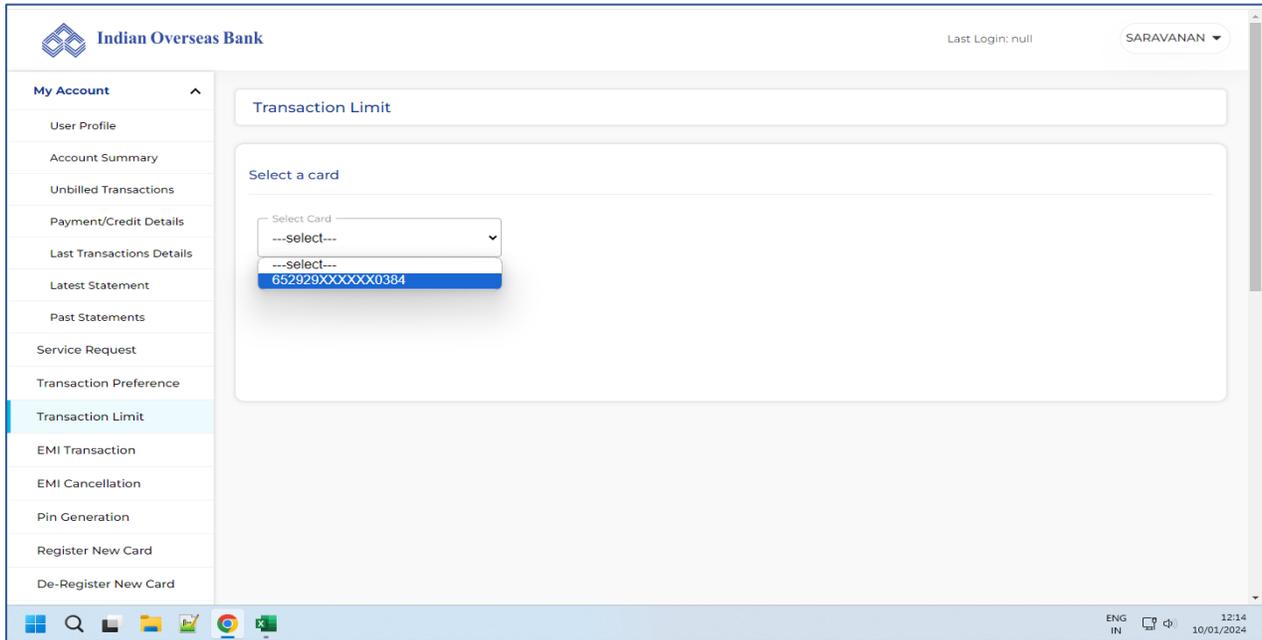
The screenshot shows the 'Transaction Preference' page in a web browser. On the left is a navigation menu with items like 'User Profile', 'Account Summary', 'Unbilled Transactions', 'Payment/Credit Details', 'Last Transactions Details', 'Latest Statement', 'Past Statements', 'Service Request', 'Transaction Preference' (highlighted), 'Transaction Limit', 'EMI Transaction', 'EMI Cancellation', 'Pin Generation', 'Register New Card', 'De-Register New Card', 'Change Password', and 'Modify Token State'. The main content area has a 'Select a card' dropdown menu with '--select--' selected. A blue 'OK' button is visible. A success message box at the top right reads: 'Domestic ATM Trxn on your Credit card has been de-activated successfully'. The Windows taskbar at the bottom shows the date as 10/01/2024 and time as 12:13.

This screenshot shows the 'Transaction Preference' page with a card selected: '652929XXXXXX0384'. The page is divided into 'Domestic Transaction' and 'International Transaction' sections. Under 'Domestic Transaction', there are four toggles: 'E-com Transaction' (On), 'ATM Transaction' (Off, highlighted with a red box and labeled 'De-Activated'), 'POS Transaction' (On), and 'Contactless Transaction' (Off). Under 'International Transaction', there are three toggles: 'E-com Transaction' (Off), 'ATM Transaction' (Off), and 'Contactless Transaction' (Off). A red note at the bottom states: 'Note : The Contactless Trxn is applicable to only contactless card.' The Windows taskbar at the bottom shows the date as 10/01/2024 and time as 12:14.

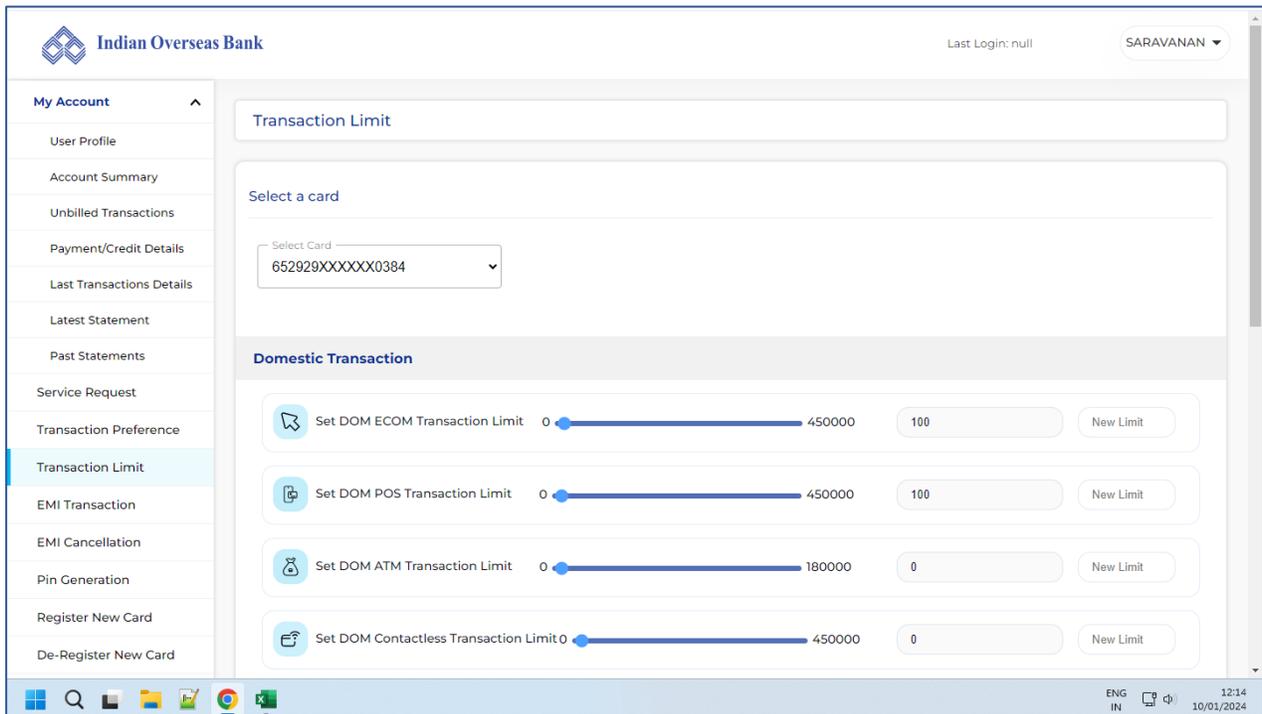


TRANSACTION LIMIT

To set transaction limit for Domestic and International mode of transactions.



The customer must select the card and can change the limits as per his/her choice. The customer can either use the scroll bar or can enter the limit in the text box.





Indian Overseas Bank

Last Login: null SARAVANAN

My Account

- User Profile
- Account Summary
- Unbilled Transactions
- Payment/Credit Details
- Last Transactions Details
- Latest Statement
- Past Statements
- Service Request
- Transaction Preference
- Transaction Limit**
- EMI Transaction
- EMI Cancellation
- Pin Generation
- Register New Card
- De-Register New Card

Transaction Limit

Select a card

Select Card
652929XXXXXX0384

Domestic Transaction

Set DOM ECOM Transaction Limit	0	450000	100	100000
Set DOM POS Transaction Limit	0	450000	100	100000
Set DOM ATM Transaction Limit	0	180000	0	New Limit
Set DOM Contactless Transaction Limit	0	450000	0	New Limit

ENG IN 12:16 10/01/2024

Rewardz

AddOn Card

Logout

Set INTL ECOM Transaction Limit	0	450000	0	New Limit
Set INTL POS Transaction Limit	0	450000	0	New Limit
Set INTL ATM Transaction Limit	0	180000	0	New Limit
Set INTL Contactless Transaction Limit	0	450000	0	New Limit

Reset Submit

ENG IN 12:16 10/01/2024



IOB – User Manual

Click **Submit**.

Customer will receive Mobile OTP.

Verify OTP.

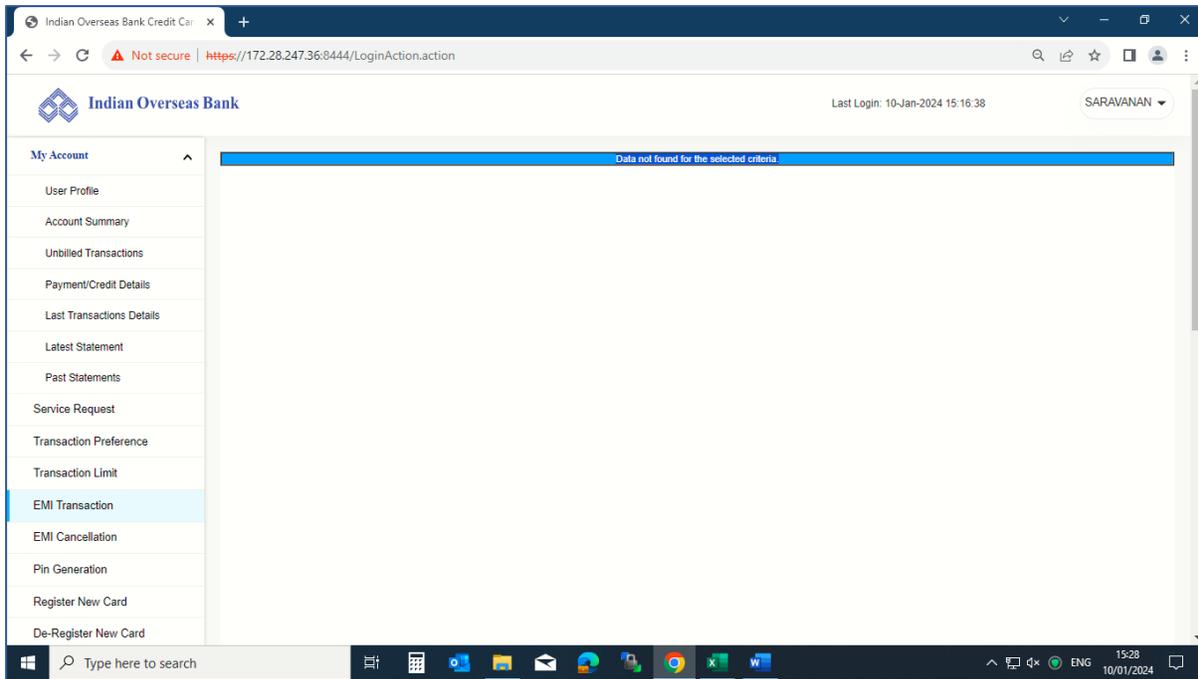
The screenshot shows the Indian Overseas Bank web portal. The user is logged in as SARAVANAN. The left sidebar menu is open, and 'Transaction Limit' is selected. The main content area displays a message: 'One time password (OTP) has been generated and sent on your mobile number. This OTP is valid only for 5 minutes. Kindly enter the OTP to update the data or Re-Generate OTP.' Below the message is an input field for the OTP, with a 'Clear' button and a 'Submit' button. A 'Resend OTP' link is also present. The Windows taskbar at the bottom shows the date as 10/01/2024 and the time as 12:17.

Transaction limit is successfully updated.

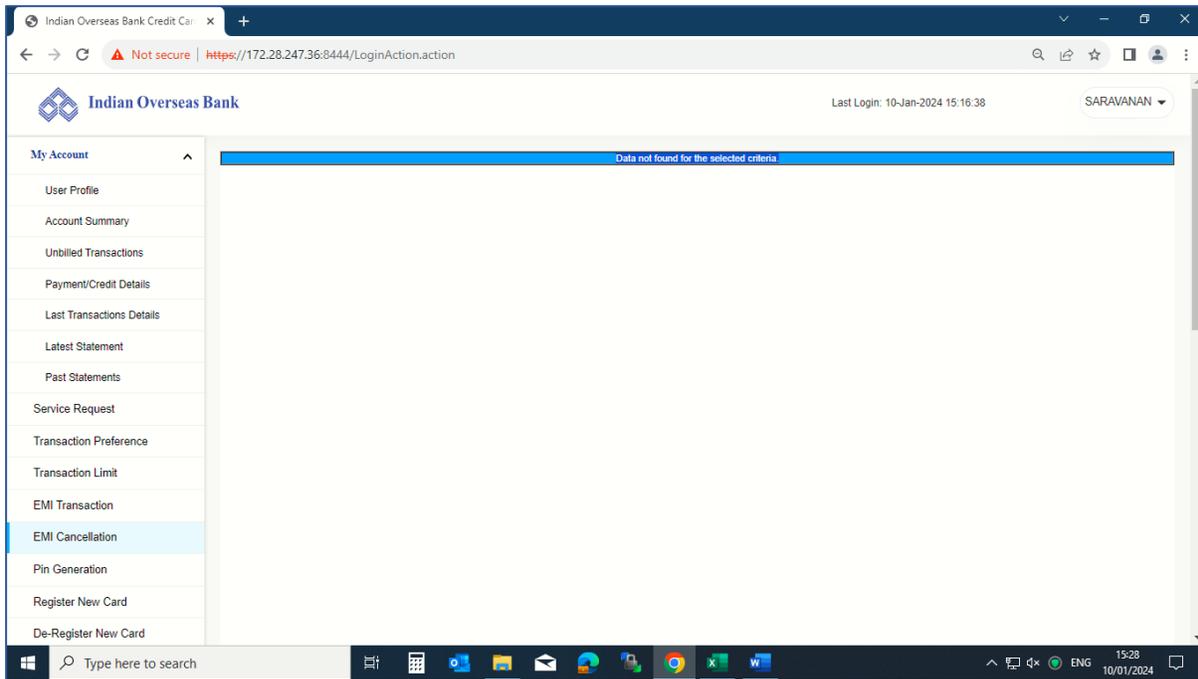
The screenshot shows the Indian Overseas Bank web portal after the transaction limit has been updated. The left sidebar menu is open, and 'Transaction Limit' is selected. The main content area displays a green success message: 'Success! Your Transaction Limit Has Been Successfully Updated.' Below the message is a 'Back' button. The Windows taskbar at the bottom shows the date as 10/01/2024 and the time as 12:17.



EMI TRANSACTION



EMI CANCELLATION





PIN GENERATION

Generate PIN for all mode of transactions.

The screenshot shows the Indian Overseas Bank user interface. At the top left is the bank logo and name. The top right shows 'Last Login: null' and the user name 'SARAVANAN'. A left-hand navigation menu is titled 'My Account' and includes options like 'User Profile', 'Account Summary', 'Unbilled Transactions', 'Payment/Credit Details', 'Last Transactions Details', 'Latest Statement', 'Past Statements', 'Service Request', 'Transaction Preference', 'Transaction Limit', 'EMI Transaction', 'EMI Cancellation', 'Pin Generation' (which is highlighted), 'Register New Card', and 'De-Register New Card'. The main content area is titled 'PIN Generation' and contains a 'Select a card' section. Below this, there is a dropdown menu labeled 'Select Card' with the text '--select--' and a blue 'Generate OTP' button.

This screenshot is identical to the one above, but the 'Select Card' dropdown menu is now populated with the card number '652929XXXXX0384 [PRIMA]'. The 'Generate OTP' button remains visible next to it.



IOB – User Manual

Customer will receive OTP in the registered mobile number.

The screenshot shows the Indian Overseas Bank web portal. The header includes the bank logo, the name "Indian Overseas Bank", "Last Login: null", and the user name "SARAVANAN". A left sidebar menu is titled "My Account" and lists various options: User Profile, Account Summary, Unbilled Transactions, Payment/Credit Details, Last Transactions Details, Latest Statement, Past Statements, Service Request, Transaction Preference, Transaction Limit, EMI Transaction, EMI Cancellation, Pin Generation (highlighted), Register New Card, and De-Register New Card. The main content area is titled "OTP" and contains a message: "One time password (OTP) has been generated and sent on your mobile number. This OTP is valid only for 5 minutes. Kindly enter the OTP to update the data or Re-Generate OTP." Below the message is a text input field with a masked OTP (.....), a "Clear" button, a "Submit" button, and a "Resend OTP" link. The Windows taskbar at the bottom shows the system tray with "ENG IN", a language icon, and the date/time "12:18 10/01/2024".

After entering the OTP the page will move to New PIN Generation.

The screenshot shows the Indian Overseas Bank web portal at the "New PIN Generation" screen. The header and sidebar are identical to the previous screenshot. The main content area is titled "New PIN Generation" and contains two input fields: "New 4 Digit MPIN*" and "Confirm 4 Digit MPIN*", both with masked characters (.....). To the right of these fields are "Reset" and "Submit" buttons. The Windows taskbar at the bottom shows the system tray with "ENG IN", a language icon, and the date/time "12:18 10/01/2024".

Customer should enter PIN of his choice



IOB – User Manual

A success message is displayed regarding PIN generation.
This PIN is used for ATM, POS and Ecom transactions.

The screenshot displays the Indian Overseas Bank (IOB) user interface. At the top, the bank's logo and name are visible on the left, and the user's name 'SARAVANAN' and 'Last Login: null' are on the right. A left-hand navigation menu lists various account services, with 'Pin Generation' highlighted. The main content area shows a 'PIN Generation' header and a green success message: 'Success! Your PIN Has Been Reset Successfully.' Below the message is a blue 'Back' button. The Windows taskbar at the bottom shows the system tray with the date '10/01/2024' and time '12:18'.

REGISTER NEW CARD

The screenshot displays the Indian Overseas Bank (IOB) user interface for the 'Register New Card' process. The top header shows the bank's logo and name, the user's name 'SARAVANAN', and the 'Last Login: 10-Jan-2024 15:55:46'. The left-hand navigation menu lists various account services, with 'Register New Card' highlighted. The main content area shows a 'Register New Card' header and a form with four input fields: 'Card Number*' (6529280200000328), 'Expiry Date*' (01/2027), 'Date of Birth*' (29/10/1980), and 'Name on Card*' (Saravanan). Below the form are two buttons: 'Reset' and 'Submit'. The Windows taskbar at the bottom shows the system tray with the date '10/01/2024' and time '16:25'.



Indian Overseas Bank Last Login: 13-Sep-2023 11:45:00 IOB TEST CARD ONE

My Account

- User Profile
- Account Summary
- Unbilled Transactions
- Payment/Credit Details
- Last Transactions Details
- Latest Statement
- Past Statements
- Service Request
- Transaction Preference
- Transaction Limit
- EMI Transaction
- EMI Cancellation
- Pin Generation
- Register New Card**

Register New Card

Request For Register New Card Accepted

Card Number Expiry Date Date of Birth Name on Card

DE-REGISTER NEW CARD

Indian Overseas Bank Last Login: 13-Sep-2023 11:45:00 IOB TEST CARD ONE

My Account

- User Profile
- Account Summary
- Unbilled Transactions
- Payment/Credit Details
- Last Transactions Details
- Latest Statement
- Past Statements
- Service Request
- Transaction Preference
- Transaction Limit
- EMI Transaction
- EMI Cancellation
- Pin Generation
- Register New Card**

Deregistration Card

Select a Card

Select Card



IOB – User Manual CHANGE PASSWORD

Change customer portal login password.

My Account

- User Profile
- Account Summary
- Unbilled Transactions
- Payment/Credit Details
- Last Transactions Details
- Latest Statement
- Past Statements
- Service Request
- Transaction Preference
- Transaction Limit
- EMI Transaction
- EMI Cancellation
- Pin Generation
- Register New Card
- De-Register New Card
- Change Password
- Modify Token State

Change Password

Enter Old Password*
.....

Enter New Password*
.....

Confirm New Password*
.....

Reset Submit

Password Policy:
Must contain one digit from 0-9
Must contain one lowercase characters [a-z]
Must contain one uppercase characters [A-Z]
Must contain one special symbols in the list "@#%&*"
Length at least 8 characters and maximum of 15

Password is successfully changed

Indian Overseas Bank

Last Login: 10-Jan-2024 16:29:52

SARAVANAN

My Account

- User Profile
- Account Summary
- Unbilled Transactions
- Payment/Credit Details
- Last Transactions Details
- Latest Statement
- Past Statements
- Service Request
- Transaction Preference
- Transaction Limit
- EMI Transaction
- EMI Cancellation
- Pin Generation
- Register New Card
- De-Register New Card

Your Password has been Successfully Changed, Please ReLogin

Re-Login



REWARDS

The screenshot shows the IOB Rewards page with a modal dialog box. The dialog box contains the text: "You will be redirected to IOB Rewardz website for redeeming points". It has "OK" and "Cancel" buttons. The background page shows a sidebar menu with options like "Transaction Limit", "EMI Transaction", "EMI Cancellation", "Pin Generation", "Register New Card", "De-Register New Card", "Change Password", "Modify Token State", "Rewardz", "AddOn Card", and "Logout". The "Office Details" section is visible with fields for Office Name, Address 1, Address 4, City, Address 3, and Pin Code, all showing "-NA-".

MODIFY TOKEN STATE

The screenshot shows the IOB 'Modify Token State' page. The header includes the IOB logo, 'Indian Overseas Bank', 'Last Login: 09-Jan-2024 10:57:11', and the user name 'VRUTIKA'. The left sidebar lists various account management options. The main content area has a 'Modify Token State' heading and a 'Select a card' dropdown menu. Below this is a table with columns: Merchant Name, Status, Creation Date, Modified Date, and Action. The table contains one row with the following data:

Merchant Name	Status	Creation Date	Modified Date	Action
ABCDI	SUSPENDED	20230814111428	20231212130249	RESUME_TOKEN

The 'Action' column for the row has a dropdown menu with 'RESUME_TOKEN' selected and a 'Submit' button next to it.



ADDON CARD

Enter add on card details and submit to request for addon card.

The screenshot shows the 'Add on Card Details' form. The left sidebar contains a menu with 'AddOn Card' selected. The form fields are as follows:

Field	Value
Title*	Mr
First Name*	Saravanan
Middle Name*	S
Last Name*	S
Date of Birth*	29/10/1980
Mobile Number*	9884213007
Relationship*	Brother
Name on Card*	Saravanan

Buttons: Back, Reset, Submit

Addon card is applied successfully.

The screenshot shows the success message in the 'Add On Card' section of the user interface. The message is displayed in a green box with a checkmark icon.

Success:
AddOn card has been apply successfully.

Buttons: Back

..... END